

Funeral claims – Members must complete Beneficiary Forms

We refer to the above.

As you are aware, the Insurance Act now requires us to pay a funeral claim to the nominated beneficiary and where there is no nomination, we are required to pay the estate of the member. This will result in delays as the estate is not immediately available after the death of the member.

We are still receiving claims where members have not completed nominations, and this is leading to monies not being immediately available for the funeral and other delays and general frustration among family members.

To prevent this frustration and to ensure the expeditious payment of the funeral benefits, we urge you to encourage all employees to complete their funeral benefit nominations. Should we not have a nomination form completed by the member, we will be forced to pay the estate of the member.

Also note that we will not be able to refund a third party or the Employer who has paid for the funeral expenses.

Should you have any queries surrounding the nomination forms, please contact 0860 988 889.

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